**Soheil Kia – SharePoint Architect**

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Summary

Soheil has worked in the IT Industry in Canada for over 9 years in variety of roles. He has had the opportunity to perform in a variety of technical and non-technical roles. Whether it’s participating in the early stages of system design and architecture, leading a team of developers through the implementation phase, rolling out an enterprise wide application, or rolling up his sleeves and responding to urgent production issues. He has an extensive background in systems administration, information security, SharePoint and cloud solution offering. Soheil displays excellent interpersonal and client management skills and excels in providing service-oriented client support on SharePoint.

Soheil’s key experience and professional skills

* Serve as the primary SharePoint Infrastructure Architect and responsible for the overall design and architecture of large and small scale SharePoint applications while having a thorough understanding of the Microsoft SharePoint solution stack and enterprise application integration and cloud strategy (Office 365, Azure).
* Hands-on experience creating taxonomies, information architectures, information models, and classification schemes to support evolving business needs
* Define solution delivery strategies, architectural standards, hardware/software and infrastructure needs and requirements of custom SharePoint applications
* Provide direction for the day to day administration, support, maintenance and monitoring of the Microsoft SharePoint infrastructure (SharePoint Web Servers, Microsoft Business Intelligence, Application Servers, SQL database clustered servers)
* Business Intelligence consulting for hosted and internal customers using SharePoint 2010-2016, SQL Server 2008-2016, and related technologies.
* Design Security models for SharePoint intranets and extranets leverage Kerberos, Claims-based Authentication, SAML, and ADFS.
* Act as thought leader around data migration, security, integration, disaster recovery, governance plans, scalability and performance strategies.
* Lead technical design sessions with the development teams, including the creation of class models, sequence diagrams, component models, etc., and detailed design specifications to ensuring that architecture standards are followed
* Work with project teams in defining and solving critical and complex design, implementation, or support problems
* Working closely with customers to understand and manage expectations
* Part of Microsoft Technology Adoption Program (TAP) and Rapid Deployment Program (RDP) for SharePoint 2013. (Oct 2013- March 2014)

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| Qualifications | * Advanced Computer Engineering Technology Diploma, Seneca College, 2007. * Microsoft Certified Technology Specialist in CRM technology, 2010. * Cisco Certified Network Associate 1 and 2. * Member, the Ontario Association of Certified Engineering Technicians and Technologists. | |
| Employment History | |  |  |  | | --- | --- | --- | | Company | Period | Position | | MNP LLP | Feb 2015 - Present | SharePoint Architect/Consultant | | PwC Canada | March 2014-Jan 2015 | SharePoint Infrastructure Architect | | Right to Play | May 2014- Aug 2014 | SharePoint 2013 Farm Support | | NetDexterity | 2008 – March 2014 | SharePoint Specialist,  Support Services Manager | | TeknoDesign Inc. | 2007 – 2008 | Computer Technician Consultant | | |
| Skills and Competencies | * Active Directory * Microsoft Azure * DHCP/DNS * FTP Server * Linux (SUSE, Fedora) * Lotus Notes * Access * Dynamics CRM 3.0/ 4.0 / 2011 * Microsoft Exchange Installation/ Administration * Microsoft IIS * Microsoft Office 365 * Microsoft SharePoint 2007, 2010, 2013, 2016 * Microsoft SSIS, SSRS, SSAS * ADFS 3.0 * Form Based Authentication * SharePoint in Azure | * Microsoft Windows Server 2008, 2008 R2, 2012, 2012R2, 2016 * Microsoft Windows Small Business Server 2008, 2010,2015 * Network Performance Monitoring * Network Services Group Policies * Oracle 10g * PowerShell * Server Virtualization * SQL Server 2000-2005-2008 R2- 2012- 2014 * TCP/IP * TransactSQL * VMWare * VPN * Web Application proxy(WAP) * SharePoint online * SharePoint APP model |

Highlighted Past and Present Projects

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| MNP LLP | **SharePoint Architect**  Soheil joined MNP Technology consulting as a Manager responsible for MNP’s national SharePoint consulting practice.  Soheil work at MNP   * Design and architecture Western Canada Marine Response Corporation portal on SharePoint 2013 platform. Designed highly secured portal using ADFS 3.0 and Web Application Proxy in a DMZ environment. Multi factor Authentication method was designed for authentication. * Design and architecture MNP SharePoint portal. Governance planning, defining taxonomies. Design site navigation and site template. Deployment, migration and disaster recovery planning. * SharePoint 2016 and Office 365 hybrid deployment planning. * Assisted with the deployment of Office 365 to approximately 5,000 user and service accounts; This included setup/maintenance of a Directory Synchronization server (DirSync), ADFS servers, and Exchange 2013 hybrid servers for MNP  |  |  | | --- | --- | | Role: | SharePoint Architect | | Duration: | Feb 2015-Present | | Environment: | SharePoint 2013/2016, SQL 2014, Window 2016, Web Application Proxy (WAP), ADFS 3.0, Certificate server | |
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| Various Projects at PwC Canada | **SharePoint Architect**  Soheil worked closely with solution architect and development team on number of different projects at PwC.  Soheil work at PwC   * Design and architecture PwC Canada portal on SharePoint 2013 platform. * Define solution delivery strategies, architectural standards, hardware/software and infrastructure needs and requirements of custom SharePoint applications * Build and support over 10 developments VM for development team using PowerShell command. * Configure and design 7 SharePoint farm with scripting method. * Problem diagnostics and root-cause determination of SharePoint 2013 and SharePoint 2010 farm. * Configure PwC Canada extranet farm on SharePoint 2013  |  |  | | --- | --- | | Role: | SharePoint Infrastructure Architect | | Duration: | March 2014-January 2015 | | Environment: | SharePoint 2013/2010, SQL 2008R2/2012 R2, Window 2008 R2/2012R2, PowerShell | |

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| Various NetDexterity Clients | **Client Support Coordinator (Internal)**  NetDexterity provides third-level support services to a number of clients, giving them a valuable, on-call team to augment their internal resources, be an effective liaison with Microsoft, and resolve issues efficiently and effectively.  Soheil’s internal role is to act as the primary point-person for those support services. In this capacity, he performs the following functions:   * triage of client support issues; * problem diagnostics and root-cause determination; * issue resolution; * co-ordination of NetDexterity internal resources in any of the above; * client reporting on resolution progress; * coaching client staff in software installations for software such as operating systems (all version so Windows), Microsoft SQL Server, Microsoft SharePoint, Microsoft Dynamics CRM, various add-on products for Microsoft’s solutions, Microsoft Office, and others; * performance of software installations for same; * initiating and tracking support cases with Microsoft, and working with Microsoft to resolve those cases; and * Mentoring client staff in security configuration, Active Directory management, approaches to configuration of SharePoint, Dynamics CRM, and other software to achieve client-required outcomes, and other areas.  |  |  | | --- | --- | | Role: | Client Support Co-ordinator | | Duration: | 2008 – March 2014 | | Environment: | Multiple environments and configurations spanning all application model levels including networking, operating systems, security, databases, application servers, and client applications. | |

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| Ontario Labour Relations Board | **Case Management Conversion and Development**  The current Case Management tool used by the Ontario Labour Relations Board (OLRB) needed to be upgraded from SharePoint 2003 to SharePoint 2010 solution.  NetDexterity upgraded the system to SharePoint 2010, and included additional functionality to increase the efficiency information management efficiency, and enforce business requirements that were missed in the original implementation.  Soheil’s work on this project included the overall management of the project, from initial deployment to production, while providing Quality Analysis and customer support.   |  |  | | --- | --- | | Role: | Engagement Manager, Project Manager | | Duration: | March 2013 – June 2013 | | Environment: | Windows 7, SharePoint 2003, SharePoint 2010, SharePoint 2003, SQL Server 2008, IIS, ASP.NET, C#, JavaScript/JQuery | |

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| Toronto Public Library | **SharePoint Implementation**  Toronto Public Library (TPL) required a content management solution, including collaboration and records management capabilities. They also required the automation of their job application process, in order to reduce administrative burden.  NetDexterity designed and developed a content management solution on SharePoint 2013, including a series of workflows and InfoPath forms to automate the internal job application process.  Soheil’s work on this project included:   * infrastructure design and implementation; * security design and implementation; * training of site administrators and ongoing support.  |  |  | | --- | --- | | Role: | SharePoint infrastructure, Trainer, Engagement manager | | Duration: | September 2012 – October 2013 | | Environment: | Microsoft SharePoint 2013, SQL 2012, Workflow manager, InfoPath | |

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| Region of Niagara | **Information Technology Business Intelligence RDP**  The Region of Niagara participated in Microsoft’s Rapid Deployment Program, providing the region with an early glimpse of the capabilities of the next version of Microsoft Office and SharePoint products. Part of the pilot project included moving the NetDexterity-previously-developed Business Intelligence solution to the new version of SharePoint.  NetDexterity migrated the current BI solution to the new SharePoint 2013 platform and introduced new functionality for analysts to effectively share information with clients and stakeholders to support transparency and accountability.  In this project, Soheil provided hands-on support to Niagara’s IT department for troubleshooting any environmental issues in the SharePoint 2013 Server Farms.   |  |  | | --- | --- | | Role: | SharePoint Infrastructure Specialist, Engagement manager | | Duration: | July 2012 – September 2012 | | Environment: | Windows Server 2008 R2, SQL Server 2012 BI Stack (SSRS, SSIS, SSAS), IIS, SharePoint 2013, ASP.NET, C# | |

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| Toronto Central Local Health Integration Network | **Document Management System**  The Toronto Central Local Health Integration Network (TC LHIN) needed to upgrade its old technology to SharePoint 2010, and address challenges it had around the management of funding to Healthcare Service Providers.  NetDexterity designed a solution that leveraged SharePoint 2010’s strong collaboration capabilities along with NetDexterity custom extensions to create a case-management-approach solution for managing funding within an overall updated SharePoint 2010 Intranet. This solution also utilized the Records Center as a means of complying with legislative and regulatory requirements.  Soheil’s work on this project included:   * design, installation and configuration of LHIN SharePoint 2010 infrastructure; * design, installation and configuration of LHIN SQL 2008 R2 servers; * deployment of all custom SharePoint solution components; and * configuration of SSRS, SSAS, backup and monitoring.  |  |  | | --- | --- | | Role: | Installation Lead , Engagement manager | | Duration: | January 2012 – June 2012 | | Environment: | Windows Server 2008 R2, SQL Server 2008, SSRS, SharePoint 2010, ASP.NET, C# | |

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| Hydro One | **CRM Upgrade Project**  Hydro One Telecom wished to upgrade their existing CRM 4.0 environment CRM 2011.  NetDexterity performed upgrade planning, technical review, upgrade testing and validation, post-upgrade support, and coaching of Hydro One Telecom team members as needed.  Soheil’s work on this project included:   * upgrade of CRM 2011 backup and recovery configuration; * analyzing SQL server 2005 and CRM 4.0 database; * installation of SQL server 2008 R2; * configuration of SSRS, SSAS, backup and monitoring.  |  |  | | --- | --- | | Role: | Infrastructure Specialist. | | Duration: | November 2011 – April 2012 | | Environment: | Dynamics CRM 2011, SQL server 2005, CRM 4.0 database. | |

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| Region of Niagara | **Contracts Implementation**  Niagara needed a better way to manage contracts across the region.  NetDexterity designed and developed customized solutions in SharePoint 2010 based on a case management approach to provide Niagara with better management of their contracts across the region through SharePoint’s rich document management features.  Soheil’s work on this project included:   * configuration of the security, backup and recovery elements of SharePoint 2010; * setup of SQL 2008 R2 server with configuration for SSRS and SSAS; * development of SharePoint 2010 development and production sites using Codeplex script (PowerShell); and * network load balancing (NLB).  |  |  | | --- | --- | | Role: | Implementation Specialist, Engagement manager | | Duration: | August 2011 – April 2012 | | Environment: | Windows Server 2008 R2, SQL Server 2008, SharePoint 2010, ASP.NET, C# | |

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| Region of Niagara | **Information Technology Business Intelligence**  Keen to get a better understanding of its IT operations and ensure optimal investment of resources, the Region of Niagara needed an easy-to-use tool for gathering and displaying KPIs and underlying data and trends.  NetDexterity leveraged SharePoint 2010's Business Intelligence capabilities to enable the effective decision making and reporting by exposing organizational data and providing flexible business intelligence and reporting tools to counselors and other stakeholders.  On this project, Soheil provided hands-on support to Niagara’s IT department in troubleshooting any environmental issues in the SharePoint 2010 Server Farms.   |  |  | | --- | --- | | Role: | SharePoint Infrastructure Specialist | | Duration: | August 2011 – April 2012 | | Environment: | Windows Server 2008 R2, SQL Server 2008 BI Stack (SSIS, SSRS, SSAS), IIS, SharePoint 2010, ASP.NET, C# | |

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| Blakes Services Inc. | **Extranet Setup**  Blakes Services Inc. wanted to pilot an ‘extranet’ to provide robust collaboration facilities for staff working on cases, both within the security walls of the firm and outside.  NetDexterity worked with Blakes Services to put the infrastructure in place, including appropriate security, to achieve that pilot.  Soheil’s work on this project included:   * setup of the firm’s SharePoint 2010 Extranet environment using Front base authentication (FBA); * setup of the SQL Server 2008 R2; and * development of the user database and security roles.  |  |  | | --- | --- | | Role: | Project Manager, Technical Lead | | Duration: | July 2011 – Aug 2011 | | Environment: | SQL Server 2008 R2, SharePoint 2010 | |

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| Blakes Services Inc. | **SharePoint Environment Setup**  Blakes Services Inc. needed a set of new environments created to allow them to revisit and improve existing collaboration processes and systems.  NetDexterity created and supported this set of new environments.  Soheil’s work on this project included:   * setup of the firm’s development, staging, and production environments in SharePoint 2010 using Kerberos authentication; * setup of SQL Server 2008 R2 with SSRS and SSAS configuration; and * configuration of network load balancing (NLB).  |  |  | | --- | --- | | Role: | Project Manager, Technical Lead | | Duration: | June 2011 – July 2011 | | Environment: | SQL Server 2008 R2, SharePoint 2010 | |

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| Justice Technology Services | **Private Security and Investigative Services Branch Public Website**  The Private Security and Investigative Services Branch needed an automated way to manage the licensing of Security Guards, Private Investigators, Agencies and Business.  NetDexterity delivered a SharePoint 2007-based application using K2 workflow engine to fulfill that need.  Soheil’s work on this project included:   * preparing development and staging environments by restoring databases and SharePoint configuration from production environment to ensure an environment that is most similar to the production environment, minimizes risks and down-time during and after deployment; * co-ordinating with Justice Technology Services to ensure smooth deployment of the application; and * providing first-level support to Private Security and Investigative Services Branch on any technical problems related to the application.  |  |  | | --- | --- | | Role: | SharePoint Infrastructure Specialist, First Level Support Specialist | | Duration: | February 2010 – May 2010 | | Environment: | Windows Server 2003, SQL Server 2005, SharePoint 2007, ASP.NET, C#, K2 | |